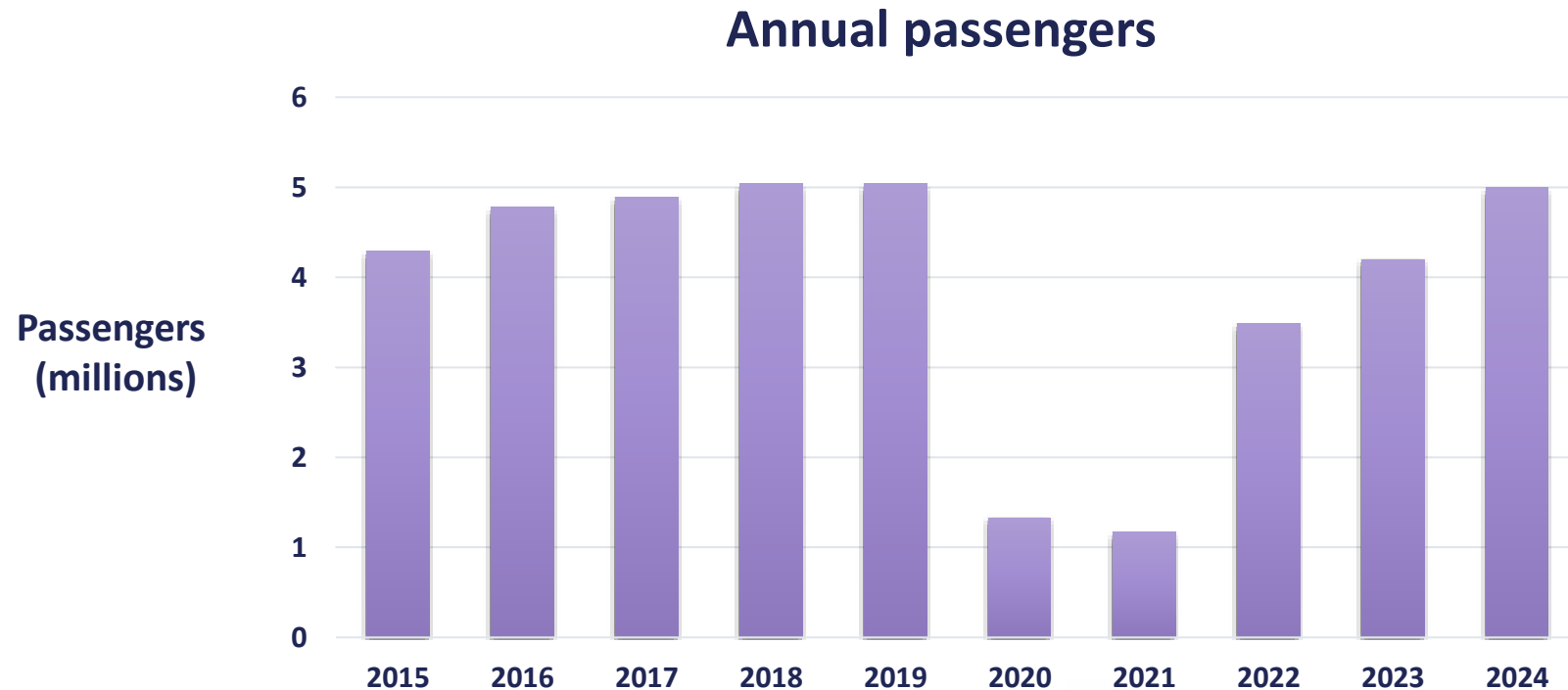


# Liverpool John Lennon Airport Update

Winter 2023

# The road to recovery



- Pre-pandemic 5.1m passengers in 2019
- Full recovery expected in 2024
- Forecast to exceed highest ever annual passenger throughput in 2025

# Jet2 to operate from LJLA – the most significant development at the airport in over 20 years

- Jet2.com and Jet2holidays announce Liverpool to be their newest base, launching flights and holidays for **Summer 2024**
- 20 destinations on sale, with flights commencing on 28<sup>th</sup> March 2024
- Includes 7 new destinations from Liverpool
- Up to 54 weekly flights, including 12 flights to both the Canary Islands and the Balearic Islands every week
- 565,000 seats on sale
- Over 200 jobs to be created
- Brings together Which? Recommended Travel Brand and Which? recommended UK Airport
- **Winter '24/'25 and Summer '25** now on sale too!



# Greater global connectivity

- Aer Lingus commenced 11 flights per week to Dublin in April 2023, with onward connections to their US network
- US Preclearance facility at Dublin Airport, arriving in the US effectively as a domestic passenger
- Lufthansa route to Frankfurt launched in May 2022, with connections to over 150 global destinations
- Flights subsequently increased from 3 to 6 weekly departures from Summer 2023

Aer Lingus 



**Lufthansa**



# More routes announced & more aircraft to be based here



## Winter '23/'24:

- Rovaniemi

## Summer '24:

- Paphos
- Corfu
- Newquay

+ 1 additional based aircraft



## Winter '23/'24:

- Hurghada, Egypt
- Lyon

## Summer '24:

- Enfidha, Tunisia
- Hurghada, Egypt

+ increased capacity across many existing routes



# 10 airlines and direct flights to over 70 destinations + onward global connectivity

**Liverpool John Lennon Airport**  
Faster. Easier. Friendlier.

## Liverpool to the world

Fly to over 150 destinations across the globe from Liverpool, either direct or via a one-stop connection in Frankfurt.

Discover all of our airlines and destinations:  
[liverpoolairport.com](http://liverpoolairport.com)

**airigny**  
**widerøe**  
**easyJet**  
**RYANAIR**  
**Loganair**  
**PLAY**  
**Wizz**  
**Lufthansa**  
**Aer Lingus**  
**Jet2.com**

# Best in class customer service



**Which?**

- **Best UK Airport** in the **2023 Which? Airport Survey** for second year running and a **Which? Recommended Provider**
- Latest figures show that 98% of passengers passed through security in less than 15 minutes
- One of the best UK airports for on-time departures
- Winner of the 2023 Customer Excellence Award at the West Cheshire & North Wales Chamber of Commerce Recognition Awards
- Top **'Very Good'** rating in the CAA's latest Accessibility Report for 2022-23



# Further improving the passenger experience



- New Jet2 customer services desk and check-in area
- New bar and brasserie area on the first floor
- New “Tap & Brew” bar featuring local craft beers on the lower floor
- New Burger King unit on the lower floor
- Expansion of UK Border Force area ahead of Summer 2024 season
- Phase 2 development works planned for Winter 2024/25

**NB: Recruitment Day at the Airport – Thursday 11<sup>th</sup> January 2024**



# Changes to security procedures



- £3.5m investment in enhanced security equipment for screening of passengers and hand luggage – to be in place at all UK airports with more than 1m passengers per year, by June 2024
- 6 new x-ray machines + 3 additional body scanners
- Passengers can leave electrical items such as tablets, laptops and liquids (up to 2 litres) in their cabin baggage
- In place by March 2024 to be ready for busy summer ahead
- Body scanners to be used for all passengers

# Caring about the future

- Recently published our Decarbonisation Plan, setting out our route to decarbonisation by 2040
- 14 acre solar farm to be built generating 22% of the airport's electricity needs
- Soon to launch our first ESG Report, aligning with 4 UN Sustainable Development Goals



# Fly From Liverpool

LJA is the **Faster, Easier, Friendlier** Airport of choice for passengers from across the region, recognised for its relaxed, hassle free environment and best in class operational performance.

