



Introduction to Working within the Retail Industry

FREE training course starting in October

Would you like to work in the Retail industry?
Sefton Community Learning Service are delivering a Retail training course in The Strand in a purposely adapted retail outlet to host free training programmes each week (subject to availability).

Courses starting in October at The Strand Bootle

To enrol or for further information call 0151 934 4546/4973 or email: communitylearningservice@sefton.gov.uk

This course is for:	Anyone who is interested in working in the retail industry
Cost:	Free for qualifying Sefton residents.
Dates/Times:	Weekly starting October – dependent on numbers 4 day course (Monday & Thursday 9.30am-3.30pm). Optional 1 day food hygiene course on day 5
Venue Locations:	Bootle and Seaforth
What will I learn:	Providing Good Customer service, Dealing with Money, Health & Safety in Retail, Employability skills in the retail industry Optional food Hygiene course for participating learners only
Knowledge and skills needed:	No prior knowledge is required but moderate literacy and numeracy levels needed
Materials needed:	Pen, paper and a folder to keep your notes
How will I learn:	Varied teaching methods including discussion, one to one and group activities.
Progression routes:	Tutor to advise
Booking:	To enrol or for any further information call 0151 934 4546/4973 or email: communitylearningservice@sefton.gov.uk

www.sefton.gov.uk/communitylearning www.seftonatwork.net

